

Electronic Acknowledgement Receipt

EFS ID:	7784908
Application Number:	10811367
International Application Number:	
Confirmation Number:	2811
Title of Invention:	Enhancing insight-driven customer interactions with an optimizing engine
First Named Inventor/Applicant Name:	Kevin N. Quiring
Customer Number:	81331
Filer:	John Stuart Sieman/Anna Michaud
Filer Authorized By:	John Stuart Sieman
Attorney Docket Number:	10761.1461
Receipt Date:	10-JUN-2010
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Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$810
RAM confirmation Number	9891
Deposit Account	
Authorized User	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
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1	Request for Continued Examination (RCE)	RCE.pdf	61886	no	1
			5deb77c983f6f94719db8ae7f713e2cdbeb8ebfa		
Warnings:					
This is not a USPTO supplied RCE SB30 form.					
Information:					
2	Amendment Submitted/Entered with Filing of CPA/RCE	RCEAMND.pdf	487874	no	15
			109f3dca796ea3f3a66601a68d1cae43a370e130		
Warnings:					
Information:					
3		IDS.pdf	114895	yes	3
			ad3df1c4c51c37a97e83ab89057cede6adac9af2		
	Multipart Description/PDF files in .zip description				
	Document Description		Start	End	
	Transmittal Letter		1	2	
	Information Disclosure Statement (IDS) Filed (SB/08)		3	3	
Warnings:					
Information:					
4	NPL Documents	FEB-4-2010-FINOA-10811439.pdf	437074	no	14
			6d5eef9263602e93708e45544bbe2cfead9441e3		
Warnings:					
Information:					
5	NPL Documents	CANADIAN-OA.pdf	132461	no	3
			2c5cedb305b9578c9cb0a04a8a58aa9f39eeb3e6		
Warnings:					
Information:					
6	Fee Worksheet (PTO-875)	fee-info.pdf	30112	no	2
			f88870750b36190e174475b3e32465d4c7454499		
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Total Files Size (in bytes):			1264302		

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.